

Duplication Agreement

I hereby authorize Jodom Pictures to duplicate this CD/DVD disc. I own all the rights to this disc and will not hold Jodom Pictures liable for any copyright infringement.

If the duplicated disks are intended for sale or distribution, I assume full responsibility for obtaining all necessary releases as required by law.

I hereby agree that the handling, processing and packaging is without warranty or liability, even though defects, damage or loss by negligence or other fault may occur. I agree to hold harmless and indemnify Jodom Pictures for any and all liability and/or claim arising from this transaction.

I agree that any and all actions brought for or against Jodom Pictures will be held in the State of Massachusetts, and according to its laws. I also agree that no action can be brought against Jodom Pictures that exceeds the original dollar amount of my order.

I also understand that Disc transfers are not refundable because of incompatibility with certain players.

I have read and agree to all of Jodom Pictures Policies (attached). I authorize the charges for the costs associated with this order including shipping/handling and any applicable taxes.

Print Name

Date

Sign Name

Company (if applicable)

Jodom Pictures Policies

We value your business and will work to ensure that every customer is completely satisfied with their order.

That said, there are certain aspects of disc duplication that are beyond our control, and for which Jodom Pictures cannot be held liable. We have listed the most common ones below.

- We will not issue a refund or credit for disks because they are not compatible with certain media players or computer drives. Prior to placing an order, make sure that your (and/or your customers') players are 100% compatible with **CD-R** and/or **DVD-R** disks, as appropriate. If you order **Mini-CD's** or **Business Card Disks**, you should know that these items will only play in players that have a slide-out tray for loading.
- We will not issue a refund or credit because you ordered more tapes/disks than you could sell.
- Tapes or disks returned to us that are NOT defective will not be eligible for a refund and will be returned to you at YOUR expense.
- CD's & DVD's duplicated by Jodom Pictures are guaranteed against duplication defects but not against missing, erroneous or wrong data on your supplied master tape and/or disk. It is your responsibility to ensure that the material on the master is correct, contains all necessary files, is in the proper format, and is free of errors. We check all disks for duplication errors, but not for content. Disks are checked by computer for duplication accuracy, but they are not viewed by us or played on a DVD player.

Orders can be cancelled up to the time we begin working on your project. However, please note that we charge a 15% restocking fee for all cancelled orders.